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## **Lawyer and Former Global COO Raises the Bar on Humanity at Work Today**

### **Positive Employee Relationships are Crucial Today for Employee Retention, Performance, Productivity, Loyalty**

Raleigh N.C. November 11, 2008- Employers struggling with the worst labor issues and conditions in decades will find dozens of ways to re-engage with workers hearts, souls and minds in the workplace in the stirring new book, **“Humanity At Work - Encouraging Spirit, Achievement and Truth to Flourish in the Workplace”** by veteran Fortune 1000 leader Santo J. Costa, Esq.

“When good workers leave their jobs, and almost always it is because of a poor manager. Managers with poor relationship skills cost companies hundreds of thousands of dollars in employee replacement that can be avoided with relationship skills that begin with respect”, says Costa.

His book “Humanity at Work” offers his solutions, insights and direct pathways for managers and leaders who want to create a thriving company, and anyone who wants to improve their relationship maintenance skills in their work and home life.

Santo “Sandy” Costa made successful significant decisions in his career as COO at Quintiles Transnational Corporation. He helped grow the company from 90 million to 1.6 billion in revenues and transform the culture in the process.

During his tenure he took the time and care to personally write letters to the workforce that became prized personal missives by employees who have treasured them for years. The letters were an extension of his living mission to care for and maintain quality human relationships with his extended global working forces and were a significant factor in the unprecedented growth and success ushered in at Quintiles.

His Website [www.santocosta.com/](http://www.santocosta.com/) explains his teaching and speaking topics which center on the crucial relationship skills managers and leaders most need to practice today. He includes:

- How to build and maintain positive relationships
- Creating a vital and inclusive workplace
- The role of emotions in good decision making

Rave reviews are pouring in for Sandy's courage, character, spirit and skills at pinpointing deeper solutions for errors he has witnessed in his long leadership career. "With a depth not yet plumbed in business writing Sandy Costa offers compassion, empathy and "humanity" with a new voice that is much needed in the world. Every professional needs this wisdom right now." Dianne Legro Author, Speaker, Business Communications Consultant

**Special note to the Media:**

**Sandy Costa is available for interviews. His media information and book facts are available at [www.santocosta.com](http://www.santocosta.com)**

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